

Coronavirus: as you are all aware, this is a very serious issue at present. If you think you may have Coronavirus; STAY AT HOME, self-isolate and use the NHS 111 on-line or ring 111 for advice. DO NOT COME TO THE PRACTICE - you could infect other patients and staff

Practice Staffing Update: Janine O'Neill, Clinical Pharmacist has recently joined our team; she will be able to answer queries relating to your medicines and perform medication reviews; also carrying out a lot of work behind the scenes.

GP Trainees: we currently have Dr Anish Gurung until the end of July and Dr Edda Schuerch who will be leaving us at the end of March. Dr Diana Nanyumba will be returning in August for a further years' placement.

MISSED APPOINTMENTS:

These continue to be a problem, not only for the Practice but other patients. If you make an appointment and do not require it or are unable to attend, please contact the Reception and inform them; your appointment could be offered to someone else.

In February there were 119 missed appointments



GP Appointments:

At the request of the Doctors, the Receptionists now ask patients the reason for their appointment. This ensures all patients are directed to the correct Clinician for their needs. Receptionists are very confidential & have received appropriate training, so please don't feel embarrassed to provide the reason.

Extended Access:

For those of you who work, please don't forget:
Extended Opening hours:
Tuesdays until 8.15pm &
Extended Access:
Fridays 7am - 8am.

Thank you ...

To everyone who supported the Medical Equipment Fund Christmas Coffee Morning – it was, as always, a very successful and enjoyable event.

Communication: Don't forget to look at our Website: www.ruralmedical.co.uk if you need any information about the Practice.

Watch this space.....
We will soon have a Practice Facebook account where we will be posting information & advice for patients.

PPG Meeting:

Our Patient Participation Group meetings are a chance to hear about developments and receive updates about the Practice. It is an opportunity to meet some of the Practice staff and share your views. The next PPG Meeting will be held on **Thursday, 28th May 2020 at 1.15pm in the waiting room.** If you would like any further information, please speak to Reception.

Community: As a Practice we like to give something back to the local community. As part of The Great British Spring Clean organised by Keep Britain Tidy, members of staff will be carrying out a 'Keep Billingborough Tidy' on Saturday, 4th April 2020; litter-picking in and around the village.



If you have a complaint, compliment, suggestion for improvement or any other issue you would like to discuss with the Practice Manager, please contact Jane Parry: 01529 240234 or jane.parry@nhs.net

Contact details for the Practice:

Reception: 01529 240234

Dispensary: 01529 240888 / 240845 between 10 am and 4 pm

A caring Practice Providing Quality Health Care in Rural Lincolnshire
Dr Jonathan Parry, Dr Hermann Keck, Dr David Murphy, Dr Jia-Sien Chong